

Knowledge Base Article

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Overview

This Knowledge Base Article reviews how to update a Family Case Plan within the Ohio SACWIS system.

Open cases can have only one **Initial Case Plan** per agency.

Note: The only exception to this is if a court has ordered multiple **Case Plans** for the same case.

The **Initial Case Plan** may be edited if it is in '**In Progress**' status. A **Case Plan** in '**Approved**' status cannot be edited.

Once an **Initial Case Plan** has been completed and approved, a **Case Plan Amendment** is required in order to make changes to the case plan. **Case Plan Amendments** account for changes in **Case Services**, **Placement**, and **Visitation**. The case plan should also be amended to document **Case Closure** as well as any other significant changes to the case plan.

To create a **Case Plan Amendment**, complete the following steps:

Navigating to the Case Plan

- 1. From the Ohio SACWIS Home screen, click the Case tab.
- 2. Click the Workload tab.
- 3. Select the appropriate Case ID link.

Note: If you know the **Case ID** number, you can also use the **Search** link at the top of the **Home** screen and navigate to the **Case Overview** screen.



The Case Overview screen appears it.

4. Click the Case Plan Tools link in the Navigation menu.



The Case Plan Filter Criteria screen appears.

Updating the Family Case Plan Information

On the Case Plan Filter Criteria screen in the Case Plans section lists the available Case Plans. When the Status is Approved, the plan will have an Update link.



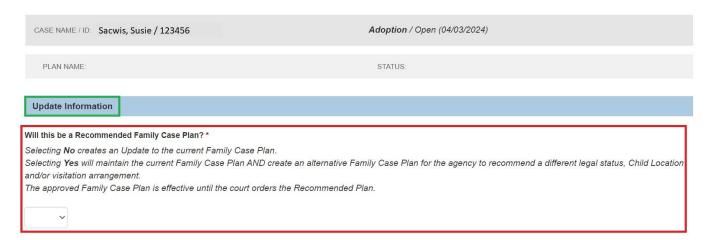
Note: The **Plan Number** is an incremented decimal that is based on the original **Case Plan Number**.

The system copies the information from the original **Case Plan** to this **Amended Case Plan** record, and then changes the **Case Plan Type** to **Amended**.

1. Click the **Update** link below the case plan that needs amended.

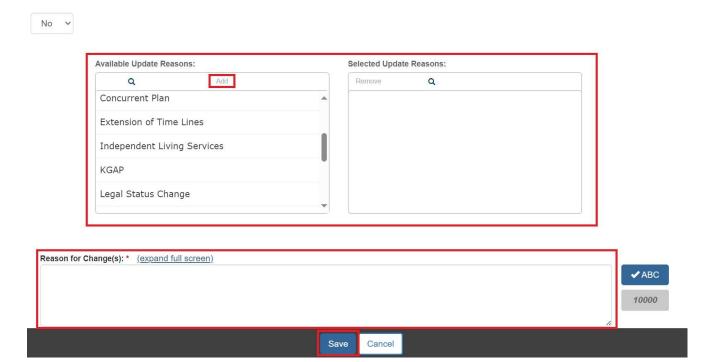
The **Update Information** screen appears.

2. Make a selection from the dropdown menu for, **Will this be a Recommended Family Case Plan?**



The screen expands.

- 3. From the **Available Update Reasons**, make the appropriate selections.
 - Hold down the Ctrl key to highlight multiple selections.
 - Use the Add button to move the reasons to the Selected Update Reasons box.
- 4. Enter narrative into the **Reason for Changes** textbox.
- 5. Click the **Save** button.



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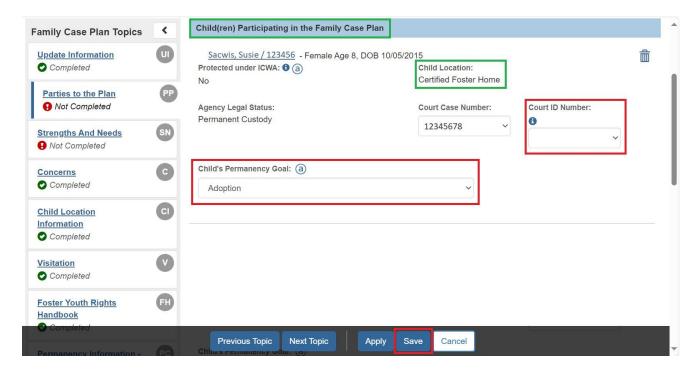
The Family Case Plan Topics screen appears, defaulting the Parties to the Plan Topic screen.

Completing the Family Case Plan Topics

Note: If the Case Plan Change Reason is Case Closure, skip the next two steps.



The system does not copy Child Location, Visitation, or Caregiver Services information when a change in the Child Location setting was recorded for a child in the Case Plan since its approval.



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1. Edit the child(ren)s **Permanency Goal** by selecting the correct goal from the dropdown box.

Note: Child Location is a read only field that reflects the child's current Child Location.

- 2. Edit the **Court Case ID** if necessary.
- 3. Click the **Save** button.

The Case Plan Topics screen appears.

4. Complete the remaining Case Plan Topics links.

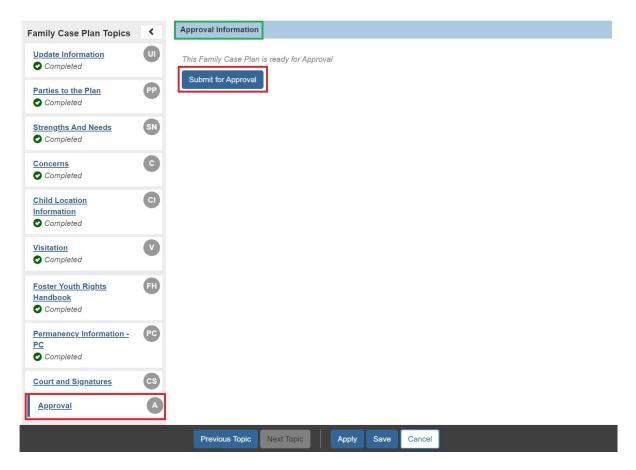
Important: Please see the Completing a Family Case Plan KBA for additional guidance.



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Submitting for Approval

Once all of the changes have been recorded in the Case Plan Topics, the Case Plan Change is ready for Approval.



- 1. Click the **Submit for Approval** button.
 - When there is missing information the user will receive a red message stating, "Please correct the following data validation errors:"
 - Below the message is a description of the missing information.

End-Dated Case Services

If there are **End-Dated Case Services** linked to any of the concerns, the user will receive a message that begins with "**Warning**". This message identifies the **Case Service Category/Type** and **Risk Contributor** to which the case service is linked.



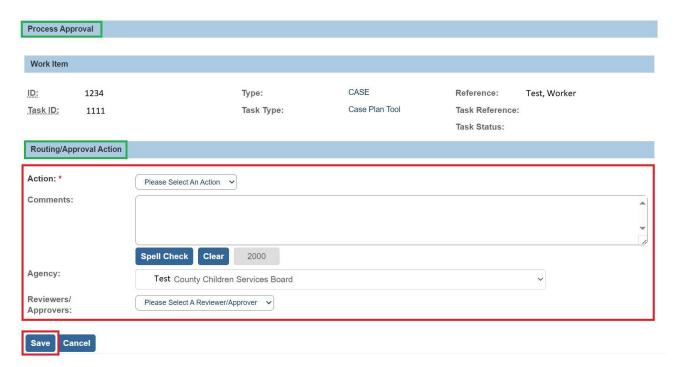
The system will automatically unlink the **End-Dated Case Services** from the concern.

Important: This warning message will only display once indicating the end dated case services that are being unlinked.

Once the **End-Dated Case Service** is unlinked, if there not a **Case Service** linked to the concern, the user will receive a validation error "**Concern Record needs to have a service record linked**".



Once the validation errors have been corrected, the **Process for Approval** screen displays.



- 1. Make a selection from the **Action** dropdown menu.
- 2. Add any addional comments in the **Comments** box.
- 3. Verify the Agency defaulted to the correct **Agency**.
- 4. Make a selection for the **Reviewers/Approvers** dropdown menu.
- 5. Click the **Save** button.

If you have additional questions pertaining to this Deployment Communication, please contact the **Customer Care Center**.



